

CANCELLATION: POINT TO POINT & AIRPORT TRANSFER

Full base fare plus 20% gratuity will be charged if you fail to cancel your trip within the above times.

- Sedan and SUV reservations - 3hrs
- Stretch Limo and Bus reservations - 24hrs

CANCELLATION: HOURLY CHARTERS

The amount equal to 3 hrs of service will be charged plus 20% gratuity if you fail to cancel within the above times.

- Sedan and SUV reservations - 6hrs
- Stretch limo and Bus reservations - 24hrs

NO SHOW POLICY: AIRPORT TRANSFER & POINT TO POINT

The full fare (including any wait time, gratuity, tolls, and parking fees) will be charged if the passenger fails to be at the designated pickup location.

NO SHOW POLICY: HOURLY CHARTERS

The amount equal to 3 hrs of service will be charged (including any wait time, gratuity, tolls, and parking fees) if the passenger fails to be at the designated pickup location.

WAIT TIME

- Sedan - first 15 min are free, \$15.00 for every 15 min thereafter.
- SUV - first 15 min are free, \$20.00 for every 15 min thereafter.
- Stretch Limo - 15 min are free, \$30.00 for every 15 min thereafter.

When the grace period has passed, we will attempt to contact you several times. If we haven't heard from you we will cancel your ride 60 minutes after the grace period has ended. If you do not show up, you will be charged the wait time incurred plus all other applicable charges, including 20% tip and tolls. If you need to extend the wait time, no problem - just give us a call.

EXTRA STOPS

- If you wish to make stops on the way to your destination you must let us know in advance.
- There is \$10.00 charge for Sedan and SUV trips and \$20.00 for stretch limo for all "in-line" stops.
- If the car is required to wait more than 15min, wait time charges will apply.

For all not "in-line" stops please contact us for a quote.

TOLLS:

Tolls are charged based on the actual route taken at the local toll rate and only incurred by the passenger on the one way route to the drop-off location.